

	MEDISCOR (PTY) LTD 1257 South Street, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001	NOTIFICATION 10 OF 2015
		10 April 2015

Information Relevant to Mediscor is moving
Effective Date 17 April 2015

After 15 years at Mediscor House in South Street, the time has come for us to move into our own building near Supersport Park over the weekend of the 17th of April 2015.

We take great pride in our service offering and have taken numerous steps to ensure minimal disruption to our clients. There will therefore be no interruption of our core services, i.e. claims processing and chronic medicine authorisation.

As part of the move, we need to relocate and redirect our telephone system. This move is planned for 17:00 – 19:00 on Friday, 17 April, during which time there will be no general call centre service. Our contact centre will resume normal service on Saturday, the 18th of April.

Our new address is:

Mediscor PBM
River Falls Office Park
Rose Avenue
Centurion

Our postal address, telephone numbers and email addresses will remain the same.

We look forward to this new chapter in our Mediscor Book and assure you of our continued commitment to service excellence. Thank you for your valuable support and for making this journey with us.

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Mediscor's Contact Centre : **0860 113 238 or 0860 117 705**

Mediscor E-Mail : info@mediscor.co.za

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN