

	<b>Mediscor PBM</b> No 13 Feld Street, Central Windhoek, Namibia Tel: (061) 2999 990 Fax: 0886 552 165	<b>NOTIFICATION 58          OF          2013</b>
		<b>12 December 2013</b>

<b>Medical Scheme</b>	NAPOTEL Medical Aid Fund
<b>Administrator</b>	Prosperity Health Namibia
<b>Information Relevant to</b>	Benefits and Options for 2014 – Namibian Pharmacies
<b>Effective Date</b>	1 January 2014

With effect 1 January 2014, Mediscor will be applying the scheme rules for **NAPOTEL Medical Aid Fund** as outlined below.

To facilitate the electronic submission Mediscor has only contracted MediSwitch Namibia. Therefore all claims must be sent to Mediscor via MediSwitch Namibia and NO transaction fees will be charged to pharmacies.

**Herewith the detail for submitting medicine claims to Mediscor:**

<b>1.</b>	<b>Scheme Code</b>	<b>NAM0102</b>
<b>2.</b>	<b>MediSwitch Namibia Destination Code</b>	<b>RHMS0001</b>
<b>3.</b>	<b>NAMIBIAN Reference Price (NRP)</b>	<b>Yes</b>
<b>4.</b>	<b>EDI Activation Code (Dispensing Doctors)</b>	<b>No</b>
<b>5.</b>	<b>Maximum supply of medicine</b>	<b>30 Days</b>
<b>6.</b>	<b>Days supply of the dispensed medicine</b>	<b>Yes / Compulsory</b>
<b>7.</b>	<b>Membership number as per membership card</b>	<b>Yes / Compulsory</b>
<b>8.</b>	<b>Dependant code as per membership card</b>	<b>Yes / Compulsory</b>
<b>9.</b>	<b>Dependant first name as per membership card</b>	<b>Yes / Compulsory</b>
<b>10.</b>	<b>Dependant date of birth</b>	<b>Yes / Compulsory</b>
<b>11.</b>	<b>Dependant's gender (male/female)</b>	<b>Yes / Compulsory</b>
<b>12.</b>	<b>Practice number of the prescriber</b>	<b>Yes / Compulsory</b>
<b>13.</b>	<b>9 digit NAPPI code of medicine dispensed</b>	<b>Yes / Compulsory</b>
<b>14.</b>	<b>ICD-10 Diagnosis code</b>	<b>NO</b>
<b>15.</b>	<b>Membership number requirements</b>	<b>7 Numerical</b>
<b>16.</b>	<b>Payments to Providers</b>	<b>Prosperity Health Namibia</b>
<b>17.</b>	<b>Chronic pre-authorisation</b>	<b>ChroniLine</b>
<b>18.</b>	<b>Reimbursement structure – Pharmacies</b>	<b>(SEP + 50% mark-up) + 15% VAT</b>
<b>19.</b>	<b>Reimbursement structure – Pharmacies HIV for NAMDEB only.</b>	<b>(SEP + N\$75.00 dispensing fee) + 15% VAT</b>
<b>20.</b>	<b>Reimbursement structure – Doctors</b>	<b>(SEP + 50% mark-up) + 15% VAT</b>

- Reimbursement structure will be applied on scheduled medicines (0 – 8) and unscheduled products.
- NAMIBIAN Reference Price (NRP) – information available on [www.namaf.org.na](http://www.namaf.org.na)

**IMPORTANT:** The details below serve as a **GUIDELINE ONLY**. Due to the complexities of various levies, co-payments, formularies and exclusion criteria; **service providers must** refer to our **on-line responses** to apply the correct rules.

Herewith the Scheme rules for **NAPOTEL Medical Aid Fund** effective from **1 January 2014**:

OPTIONS	BENEFITS APPLICABLE	LEVY	REFERENCE PRICING	EXCLUSIONS
<b>NAPOTEL / NAPOTEL TOPUP</b>	Acute	<b>20%</b> (Min of N\$35 to Max of N\$60)	NRP	3-9, 11, 15, 17, 19, 22-25, 27, 31-32, 44, 61-62
	Chronic	<b>20%</b> (Min of N\$35 to Max of N\$60)		
	HIV/AIDS	No		
	Organ Transplant/ Biological	<b>20%</b> (Min of N\$35 to Max of N\$60)		
	External Appliances	No		
	Oncology	<b>20%</b> (Min of N\$35 to Max of N\$60)		
	Kidney	<b>20%</b> (Min of N\$35 to Max of N\$60)		
	OTC	No		
	MVA	<b>20%</b> (Min of N\$35 to Max of N\$60)		

**IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:**

**Mediscor Claim & Client Services** : (061) 299 9990  
**MediSwitch Namibia** : 0800 112 233  
**Mediscor ChroniLine (Chronic / HIV)** : (061) 299 9991  
**Pre-authorisation email address** : preauth@na.prosperityhealth.com  
**MSO (Namibia) Oncology** : (061) 299 9000

Please send any questions regarding this communiqué to [updates@mediscor.co.za](mailto:updates@mediscor.co.za)

Kind Regards

**ILSE STEYN**